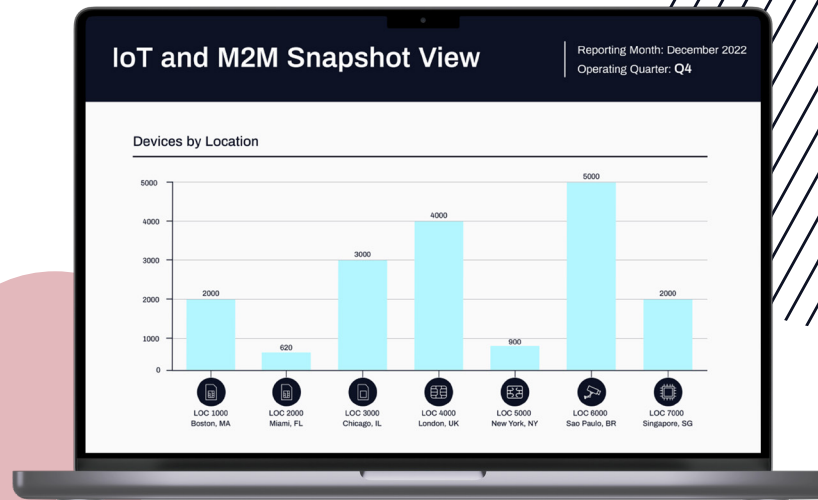# sakon

Managed Mobility Services (MMS)

The Sakon Device Platform transforms and elevates the way your enterprise manages mobility. How? By integrating data across the mobility ecosystem and automating hundreds of mobility management processes.

At a Glance

Sakon was recognized as a 2021 Gartner "Peer Insights Customers' Choice" for Global Managed Mobility Services and named "Entrepreneurial Company of the Year" for Employee Mobile Experience by Frost & Sullivan.

The 5 Key MMS Capabilities Mastered

IoT and M2M Snapshot View

Reporting Month: December 2022
Operating Quarter: **Q4**

Devices by Location

Location	Devices
LOC 1000 Boston, MA	2000
LOC 2000 Miami, FL	620
LOC 3000 Chicago, IL	3000
LOC 4000 London, UK	4000
LOC 5000 New York, NY	900
LOC 6000 Sao Paulo, BR	5000
LOC 7000 Singapore, SG	2000

1 Sourcing and Logistics

The Sakon Platform provides intuitive catalogs and workflows for Sourcing and Logistics Management. It also connects multiple enterprise and vendor system data sources to enable complete visibility and control over the device lifecycle.

2 Integrated Unified Endpoint Management "UEM"

The Sakon Platform ingests daily UEM data via an API integration to most major systems. This data is utilized for device ownership management, usage tracking, or to help ITAM resources schedule large device refreshes.

Sakon leverages UEM data to help track point-in-time statuses in the device lifecycle such as "in-use".

3 Financial Management

Our platform was designed to simplify mobility expense management, cost optimization and bill payment. We provide full AP Invoice Automation, global vendor payments in over 15 currencies and reduce costs up to 20% annually.

4 Security Management

Sakon provides a multi-layered approach to security management that includes Sakon solutions, as well as technologies from partners.

As the mobile ecosystem orchestrator, Sakon utilizes this important data source to reveal key insights to the enterprise about mobile device security, threat gaps/preventions, and data protection.

5 Program Management

Our proven program management framework includes Industry leading SLAs and XLAs for order fulfillment, optimization, help desk and data accuracy. We provide the required KPIs to measure the performance of all third-party service providers on behalf of our customers.

In addition, end users have access to consumer-like support channels to resolve technical requests. These include our customizable mobile app, online chat, as well as integrations with Slack, Teams, and ServiceNow.

Key Benefits Delivered

Data Accuracy and Visibility

Disparate data is consolidated into a single platform and user view in order to help you better understand the complete lifecycle of mobile devices, including service usage and expense data.
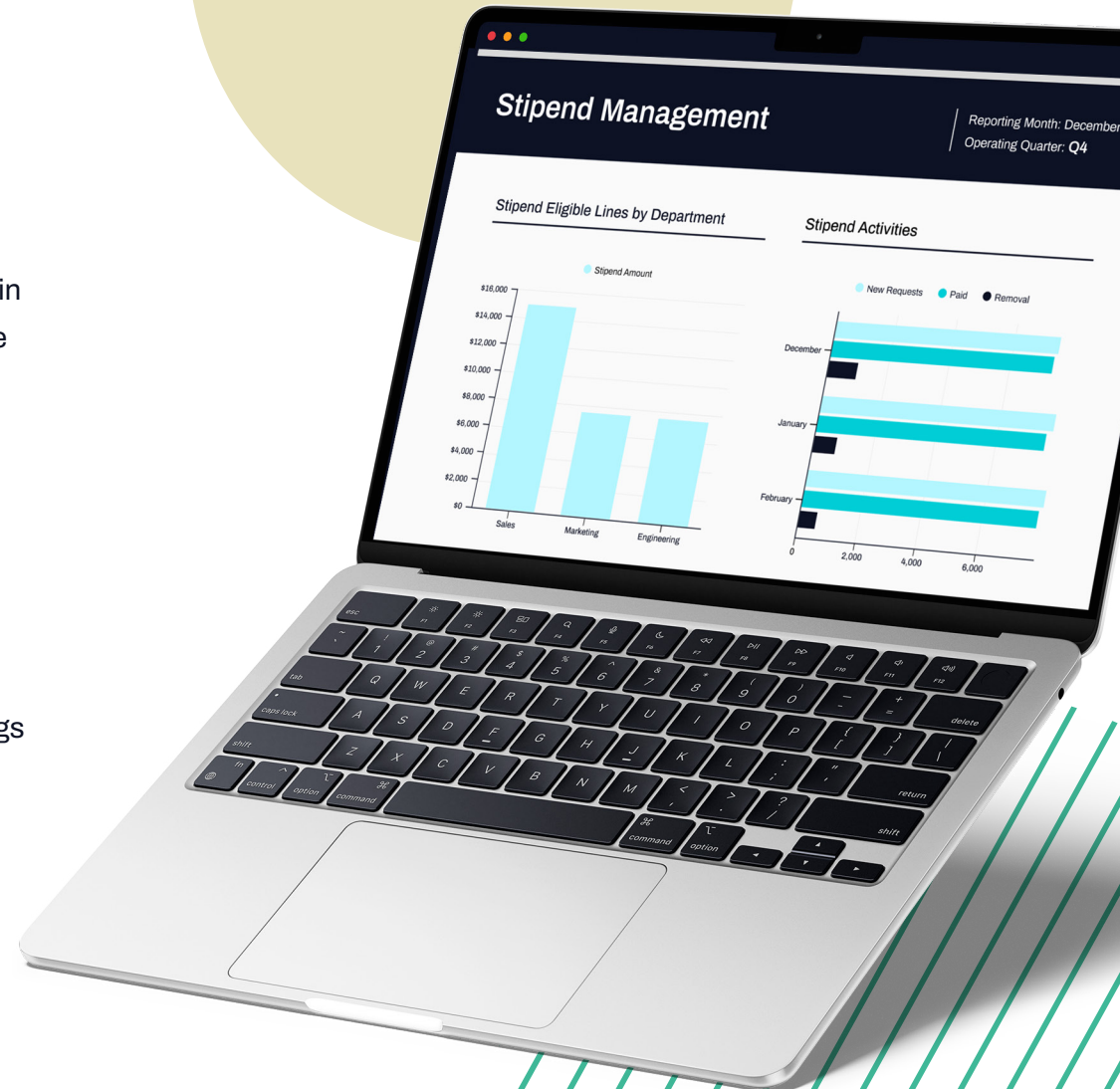
Cost Management and Savings

You are able to process, manage, and optimize all costs across the entire mobile environment. As a result, you're able to identify savings and maximize mobile investments.

Empower End Users

End users are provided with easy and simple ways to manage their mobile devices, in Sakon as well as in ServiceNow. This is combined with the most flexible self-service options, all of which delivers the best possible user experiences.

Stipend Management

Reporting Month: December
Operating Quarter: Q4

Stipend Eligible Lines by Department

Stipend Amount

$16,000
$14,000
$12,000
$10,000
$8,000
$6,000
$4,000
$2,000
$0

Sales   Marketing   Engineering

Stipend Activities

New Requests   Paid   Removal

December
January
February

0   2,000   4,000   6,000

What Can Sakon Do for You?

Sakon is a platform and services leader that has helped global enterprises gain control of Telecom Services and End User Devices since 2003.

The Sakon team numbers more than 900 employees worldwide. We successfully serve over 200 enterprise customers with industry-leading technology. If you're interested in what we can do to improve your enterprise's Telecom Expense Management and Managed Mobility Services, contact us to learn more.

Learn More