



# Telecom Management for Network Providers



## At a Glance

Gone are the days of order management challenges and manual invoicing processes to gather, collate, and rebill. Our telecom management solutions for network providers improves the customer experience and install times while reducing billing questions and concerns.

sakon

# Key Benefits

1

## Procurement

Allow customers to request new services via several possible applications, including ServiceNow, to receive customized catalogs, advanced workflow capabilities, and purchasing process transparency.

2

## Provisioning

Manage order status of installations along with associated SLAs to keep your customer orders on track and on budget, while strengthening operation transparency and enhancing the customer relationships.

3

## Expense Management

Allow customers to view customized invoices for equipment and network services in a single unified platform. Invoice details can be provided by location, user, cost center, and more.

4

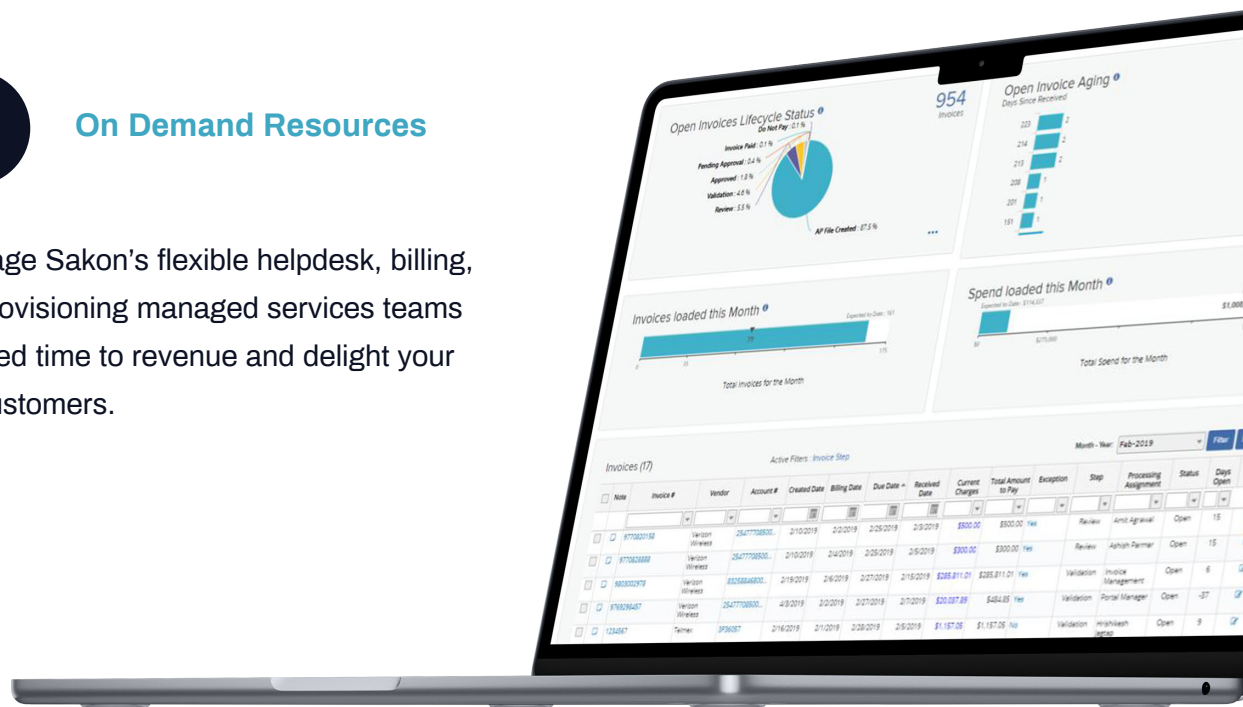
## On Time Payments

Extend payment terms or early pay discounts to customers by leveraging our Payment Services. Customers pay you quickly, in over 14 currencies, all while extending working capital as needed.

5

## On Demand Resources

Leverage Sakon's flexible helpdesk, billing, and provisioning managed services teams to speed time to revenue and delight your end customers.



# The Sakon Solution

You are under considerable pressure to exceed customer expectations, fight disruptive competitors, and move from commoditized service offerings. It's not only possible but simple to do when you partner with Sakon.

We automate network order requests and track the process, leverage an on demand helpdesk, aggregate and enhance global billing, and provide real time visibility and reporting. This is done for improved customer experience, integrated ordering, and the consolidation of all network elements into a single system of record.

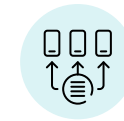


**Sakon Recognized as  
2022 Telecom Vendor  
of the Year by AOTMP®**

## Key Capabilities



Procurement



Provisioning



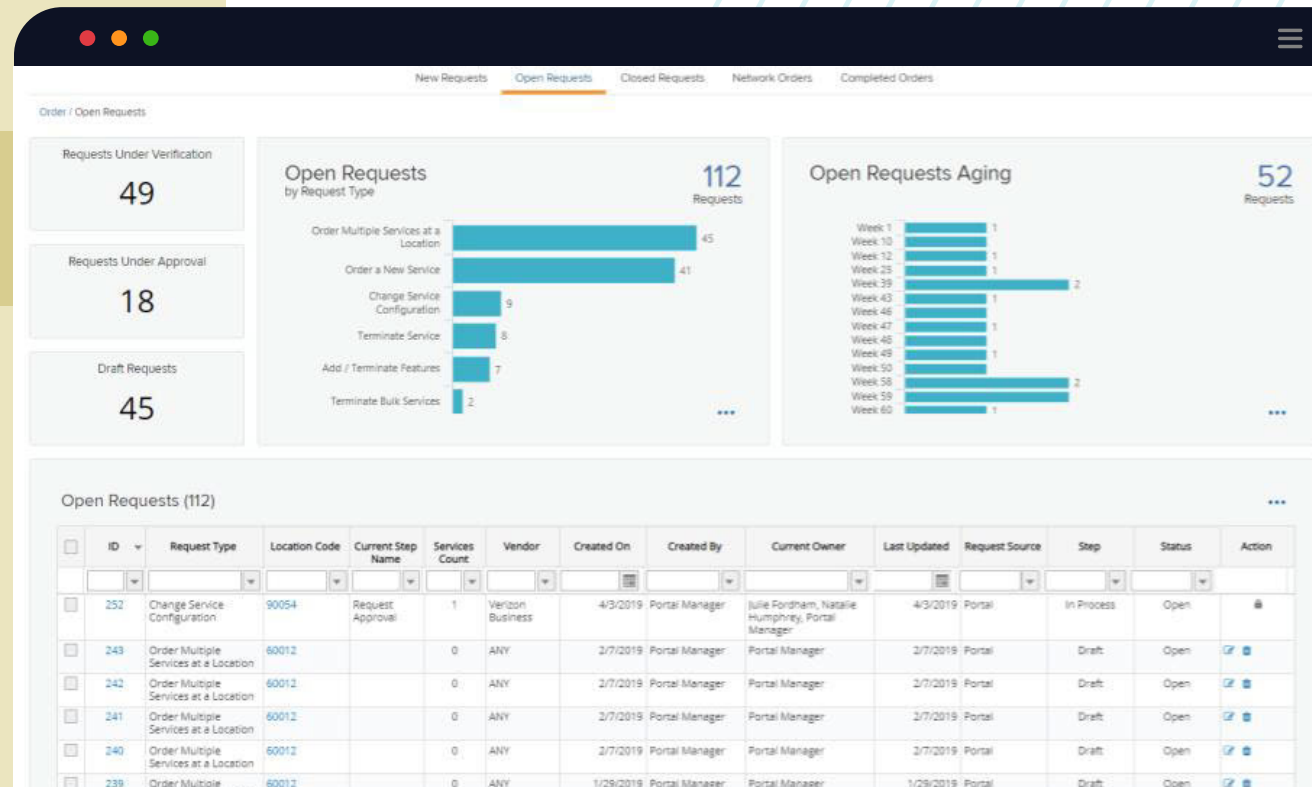
Expense  
Management



On Time  
Payments



On Demand  
Resources



## What Can Sakon Do for You?

The right telecom service management solution for your organization can be customized by choosing from a suite of provisioning applications and managed services. Sakon delivers what you're looking for, just like we have done for countless other clients since 2003.

With headquarters in Concord, Massachusetts, and a Global Delivery Center in Pune, India, the Sakon team numbers more than 900 employees worldwide. Sakon serves over 200 enterprise customers, and its technology is used by the world's top systems integrators and outsourced services providers.

## Learn More

